

Application for a Bundle, Home Phone, Home Broadband, Foxtel

Staff Use Only	Sales Person:	Promotion Code:
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SECTION 1A: Phone & Internet plan selection

Select **one** plan below. Select communities are serviced by AveoConnect's own private network, if you are unsure which communications network services your home, please contact us or visit www.aveoconnect.com.au/services/check-availability to check.

Select a Bundle (Phone & Internet)	Network	Price
<input type="checkbox"/> SMALL BUNDLE	AveoConnect	\$60 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$69 per month on a 12 Month Contract, \$99 set up fee
<input type="checkbox"/> MEDIUM BUNDLE	AveoConnect	\$80 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$89 per month on a 12 Month Contract, \$99 set up fee
<input type="checkbox"/> LARGE BUNDLE	AveoConnect	\$100 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$109 per month on a 12 Month Contract, \$99 set up fee
<input type="checkbox"/> X-LARGE BUNDLE	AveoConnect	\$130 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$139 per month on a 12 Month Contract, \$99 set up fee
Or a Home Phone Service only		
<input type="checkbox"/> HOME PHONE	AveoConnect	\$40 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$49 per month on a 12 Month Contract, \$99 set up fee
<input type="checkbox"/> HOME PHONE UNLIMITED	AveoConnect	\$60 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$69 per month on a 12 Month Contract, \$99 set up fee
Or a Home Broadband Service only		
<input type="checkbox"/> HOME BROADBAND	AveoConnect	\$60 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$69 per month on a 12 Month Contract, \$99 set up fee
<input type="checkbox"/> HOME BROADBAND UNLIMITED	AveoConnect	\$90 per month on a 12 Month Contract, \$99 set up fee
	NBN	\$99 per month on a 12 Month Contract, \$99 set up fee

SECTION 1B: FOXTEL from AveoConnect plan selection

Select **one** plan and installation option for FOXTEL below. Alternatively, you can skip this section if you do not require FOXTEL. If you already have FOXTEL from AveoConnect select the option to apply your discount.

- I am ordering a bundle but already have FOXTEL from AveoConnect, please apply the discounted monthly fee to my FOXTEL service

Select **One** Package

<input type="checkbox"/> FOXTEL Standard from AveoConnect	<i>with a bundle</i>	\$45 per month on a 12 Month Contract
	<i>with standalone phone or broadband</i>	\$55 per month on a 12 Month Contract
<input type="checkbox"/> FOXTEL Platinum from AveoConnect	<i>with a bundle</i>	\$89 per month on a 12 Month Contract
	<i>with standalone phone or broadband</i>	\$99 per month on a 12 Month Contract

Select **One** Installation type

- I require FOXTEL to be installed and activated at my address
- new subscribers to FOXTEL Standard from AveoConnect* \$199 setup fee
- new subscribers to FOXTEL Platinum from AveoConnect* \$0 setup fee
- I already have FOXTEL installed and it is active at the service address (excludes FOXTEL from Telstra)
- \$0 setup fee to transfer existing in situ subscription to FOXTEL from AveoConnect*

Please provide your Foxtel Account Number: _____

SECTION 2: My AveoConnect Account Number

If you are an existing AveoConnect customer, please provide your account number.

- My Account Number is: _____
- I am a new AveoConnect customer, my Account Establishment Form is attached

SECTION 3A: Keep your existing phone number

Please provide details below for your existing phone number if you wish to transfer it to AveoConnect. You can skip this section if you wish to be allocated a new phone number or if you have selected a broadband only plan.

Current landline service authorised for transfer: _____

Current service provider: _____

Account number for the current provider: _____

If you have more than one account, please ensure the correct account number for the above telephone number is specified.

Important, please note:

- Some communities maintain a Telephone Numbering Plan where a range of numbers are pre-allocated. Your community manager will be able to confirm if this applies. You can still transfer your existing number using our Multiple Number feature for \$6 per month. Multiple Number allows you to have a second phone number assigned to your service for incoming calls.
- Out-of-area numbers are not accepted, for example a Sydney number cannot be transferred for a service in Brisbane.
- We will notify you once your number has been successfully transferred.
- Do not disconnect your service with your current telephone provider. A transfer cannot take place if the service has been (or is scheduled to be) disconnected. 'Reserved' numbers not associated with a current active service will also fail.
- Transfer of your existing phone number will take place AFTER your new AveoConnect service is activated. If you are unable to keep your existing service active throughout the provisioning timeframe, you can opt for the transfer to take place early, BEFORE your AveoConnect service is ready. This will simply reserve your phone number on our network to ensure it is not lost. Please contact us to enquire about our "Phone Number Early Transfer Service".

SECTION 7: Confirmation of Understanding

PLEASE INITIAL EACH ITEM AND SIGN AT THE END

[____] I understand that setup fees cover a standard or self-installation if applicable. If I require a non-standard installation, for example a technician to help connect my devices or additional cabling works, additional fees may apply.

[____] I understand FOXTEL setup fees cover the cost of a iQ2 HD or MyStar HD recordable set top box.

[____] I understand existing FOXTEL subscriptions (excluding FOXTEL from Telstra) can be transferred to AveoConnect for \$0 only where the existing subscription is already active at the required service address, not part of a relocation. If compatible, the subscription will continue using the existing set top box. Programs recorded or downloaded to the Personal Digital Recorder may be erased during the transfer as required by FOXTEL's program suppliers.

[____] I understand if I cancel before the end of my minimum contract period, early termination fees apply. This includes the withdrawal of orders prior to completion, depending upon their progress.

[____] I understand for phone services, calls to 13/1300 numbers are charged at \$0.35 per call, that calls to non-standard numbers such as 19xx (premium content and services) will be charged.

[____] I understand the Critical Information Summary (CIS) which includes a description of my plan inclusions, exclusions, specific pricing conditions and other important information. I am aware this can be viewed and downloaded at www.AveoConnect.com.au/terms-and-conditions

[____] I understand upon submission of this application, connection will be completed as soon as possible. The Standard Connection Timeframe, for in place equipment on the AveoConnect Network is 7 business days. Where equipment installation is required, the timeframe is typically 14 business days. Services delivered over the National Broadband Network (NBN) can be subjected to extended timeframes.

[____] I understand that my application does not constitute a guarantee of service and that my location may be unserviceable for the products selected.

[____] I understand that AveoConnect does not provide any MessageBank or Voicemail services. Multi Handset Cordless Phones with integrated answering machine are recommended.

[____] I understand that FOXTEL services such as On Demand, Catch Up, Pay-Per-View, Foxtel Go, The Foxtel Magazine etc are not available to FOXTEL from AveoConnect subscribers.

[____] I understand I am responsible for cancelling applicable services with my existing provider once my new services are activated. If I am transferring my phone number to AveoConnect, the current provider's service must remain active until the transfer is complete. The average transfer time is 7-10 business days from when the new service is connected, some can take longer, up to 6 weeks depending upon complexity and the existing provider.

[____] I understand that the equipment installed remains property of Aveo and must remain in situ once installed, even if I move within or vacate my community.

GENERAL TERMS AND CONDITIONS - The General Terms and Conditions are set out in our Terms and Conditions at www.AveoConnect.com.au. The Critical Information Statement is also available at that address. Please read these carefully and ask us if you have any questions. The services provided under this Customer Contract are provided by Aveo Connect Pty Ltd ACN 609 081 156.

Name: _____

Date: _____ / _____ / _____

Signature: _____